Dear valued customer,

Re: Online Trading System Upgrade

To continue enhancing our services, we will perform a system upgrade.

During the system upgrade, the online trading system will be suspended from 2025/1/17 06:00pm to 2025/1/20 08:00am, please try it later.

After the system upgrade, the electronic trading system not only supports the web-based trading interface but also supports the mobile application (APP) - BMI Trade.

Online trading login link: https://bmi.hee.com.hk/tradeui/Login?lang=en

Mobile application: Supports iPhone and Android phones; you can download it from the app store yourself.

IOS APP: https://apps.apple.com/hk/app/bmi-traders/id6737296623A

Android : https://play.google.com/store/apps/details?id=com.hee.bmi

Customers need to re-download the "heeToken - Electronic Security Code Generator" application.

The "heeToken - Electronic Security Code Generator" application: Supports iPhone and Android phones; you can download it from the app store yourself.

IOS APP: Open the App Store and enter "Heetoken" in the search bar or

https://apps.apple.com/app/id1358991856

Android: Open Google Play and enter "Heetoken" in the search bar or

https://play.google.com/store/apps/details?id=heesolution.com.hee_etoken&pcampaignid=web_share

For more details, please refer to the attached "Mobile Trading System User Guide" and "Trading system user manual" guides. We sincerely apologize for any inconvenience caused.

We apologize for any inconvenience caused.

If you have any questions, please contact Customer Service Hotline (852)3575-1313; or email to enquiry@bmisonline.com during office hour.

Regards,

BMI Securities Limited

親愛的客戶：

有關: 網上交易系統升級

為持續提升服務質素，本公司將進行系統升級。

在系統升級期間，網上交易系統會於2025/1/17 06:00pm 至 2025/1/20 08:00am 暫停使用，請客戶於較後時間再試。

在系統升級後，電子化交易系統不單支援網頁版交易版面，更支援流動手機應用程式 (手機APP)－BMI Trade。

網上交易登入連結: https://bmi.hee.com.hk/tradeui/Login?lang=en

流動手機應用程式: 支援iPhone及Android手機，可以自行前往app store 下載。

IOS APP: https://apps.apple.com/hk/app/bmi-traders/id6737296623A

Android : https://play.google.com/store/apps/details?id=com.hee.bmi

客戶需重新下載「heeToken－電子保安編碼器」應用程式。

「heeToken－電子保安編碼器」應用程式: 支援iPhone及Android手機，可以自行前往 appstore 下載。

IOS APP: 打開App Store 在搜尋列輸入「Heetoken」or

https://apps.apple.com/app/id1358991856

Android : 打開Google Play 在搜尋列輸入「Heetoken」or

https://play.google.com/store/apps/details?id=heesolution.com.hee_etoken&pcampaignid=web_share

詳情可以參閱附件「手機交易系統用戶指引」&「交易系統用戶指引」操作指南。

造成您的不便我們深感抱歉。

如有任何疑問，請在辦公時間內聯絡客戶服務熱線：(852) 3575-1313 或電郵至 enquiry@bmisonline.com。

此致

邦盟滙駿證券有限公司