Dear Valued Clients,

We would like to provide an update regarding the security of our trading website.

On the morning of 15 November 2026, our website was subjected to an attack in which unauthorized parties attempted to log in to the trading system. Due to the Two-Factor Authentication (2FA) mechanism implemented by the Company and the protection of our system security measures, the attack was unsuccessful. The system has confirmed that there has been no leakage of any client personal data. Please be assured of the security of your information.

To further safeguard client accounts, the Company will suspend web-based login to the trading system for this week. During this period, clients may continue to log in via the mobile application (App) or place orders by telephone, and these services will remain available as usual. All logins to the Company's trading system require the completion of two-factor authentication. We kindly remind clients to keep their login credentials and authentication devices (Tokens) secure at all times.

The Company issued a notification email to clients at noon on the day of the incident. We apologize for any inconvenience or concern that may have been caused. We are actively conducting the necessary security checks and enhancements, and will notify clients of the specific timing for the resumption of web login to the trading system once the process is completed.

Should you have any enquiries, please contact our Customer Service Hotline at (852) 3575 1313 or email us at enquiry@bmisonline.com.

Thank you for your understanding and continued support.

Yours sincerely,
BMI Securities Limited
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